

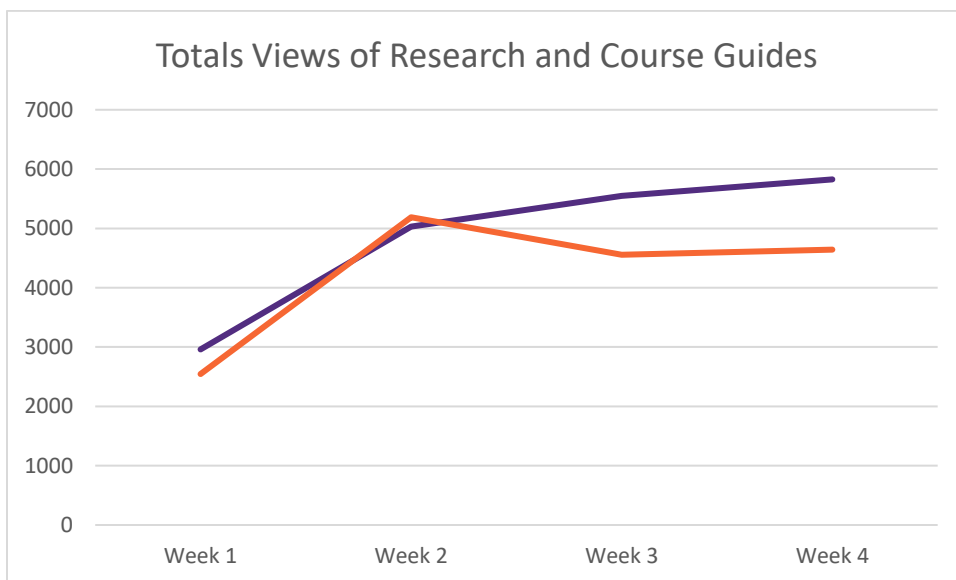
Library Resources and Services during COVID-19  
Clemson University Libraries

1. LibGuides

Over the last 4 weeks, there has been a 14% increase in totals views of the Research and Course Guides compared to the same time period last year. The most popular guides have been:

- Library Resources to Support Online Learning During the COVID-19 Outbreak (1,953 views)
- Library Resources for Students (1,877 views)
- Emerging Research Topics in Healthcare (1,328 views)
- Chemistry (1,180)
- Patent Searching, Advanced (1,145)

Year	Week 1	Week 2	Week 3	Week 4
2020	2,960	5,032	5,550	5,826
2019	2,545	5,188	4,558	4,640

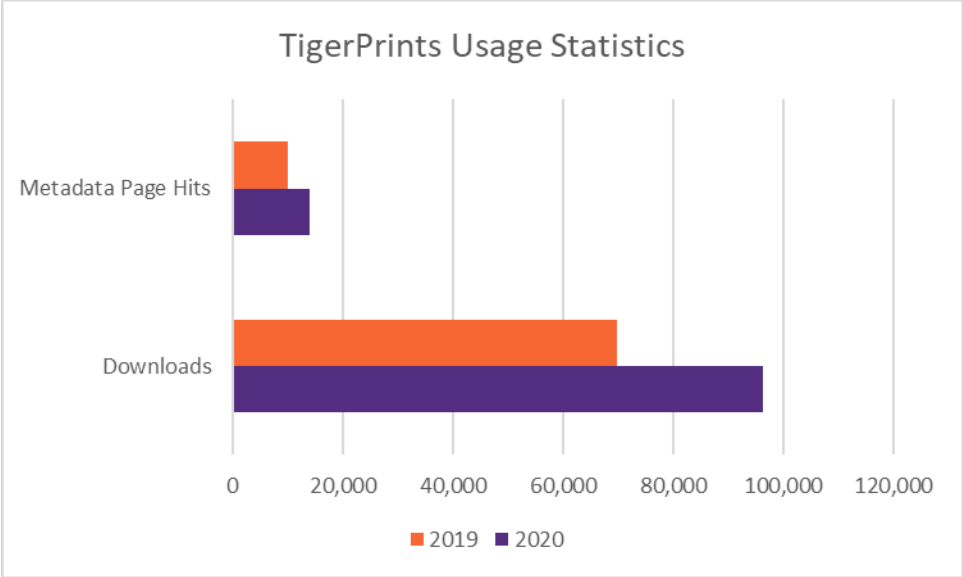


2. Tiger Prints

a. Usage Statistics

There has been a nearly 40% increase in both downloads and page hits in TigerPrints comparing the month of March in 2019 and 2020.

	2020	2019
Downloads	96,194	69,838
Metadata Page Hits	13,966	10,013

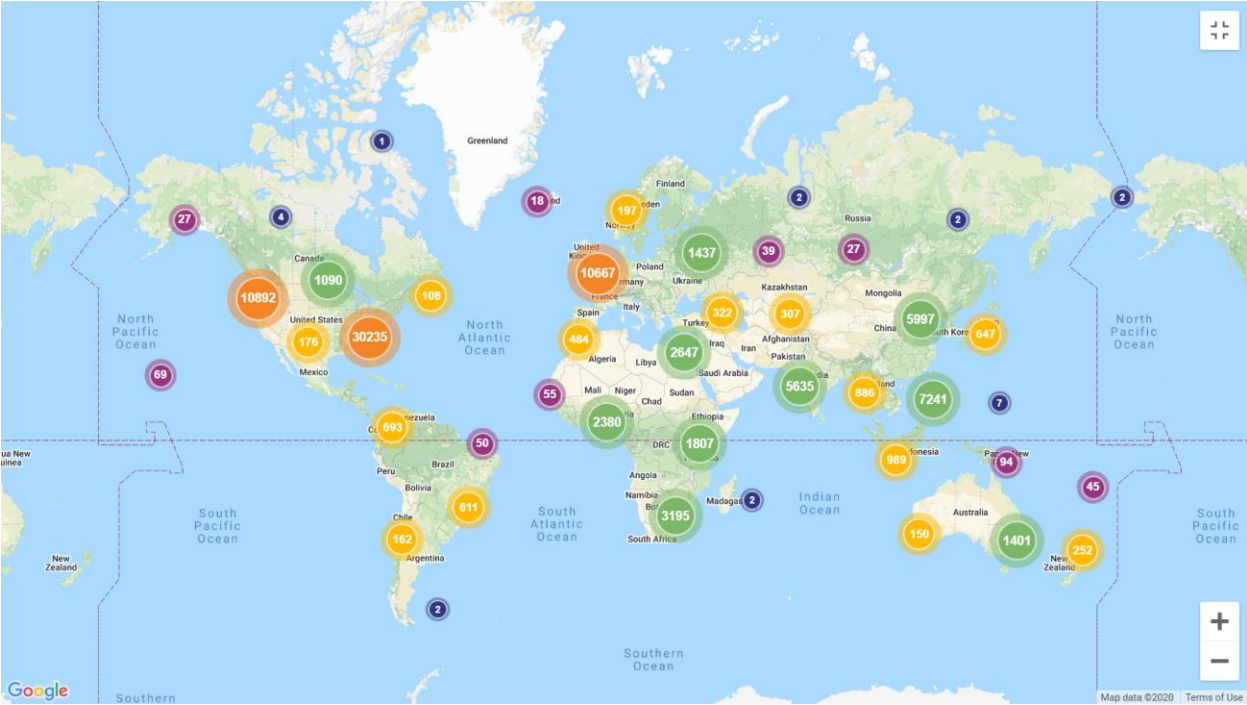


b. Readership Distribution

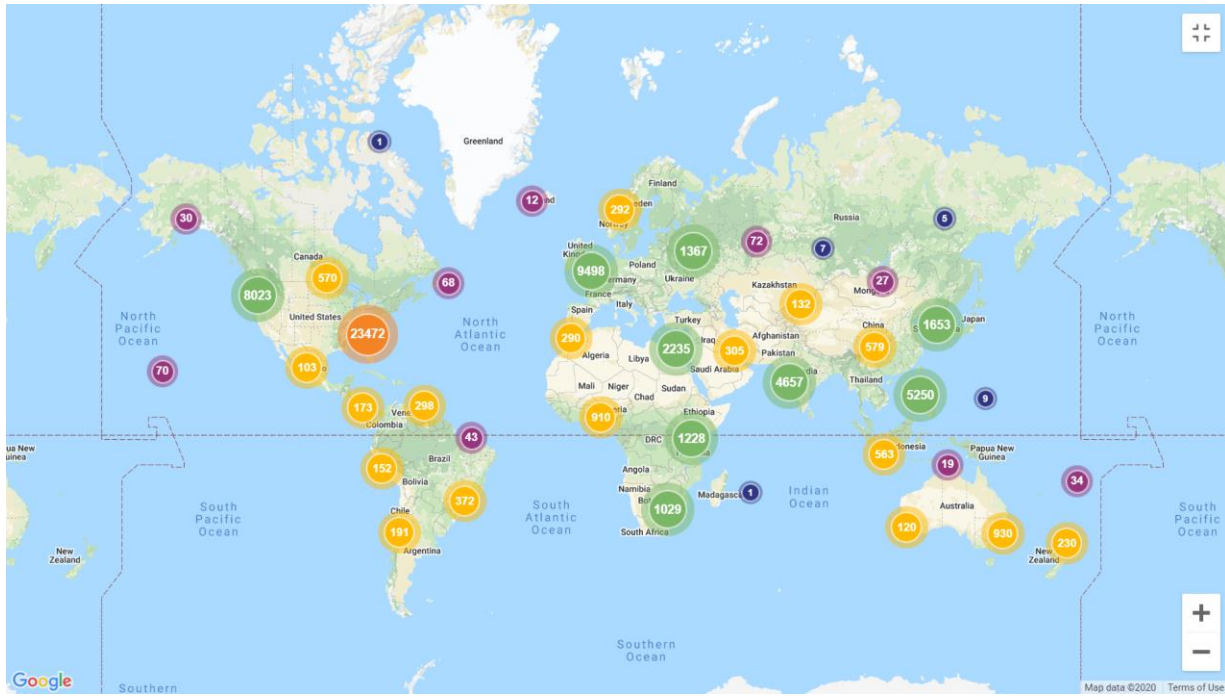
The two images below show the readership distribution of downloads all over the world. During March 2020, the top 5 countries where items were downloaded are:

- United States
- China
- India
- United Kingdom
- Philippines

March 2020



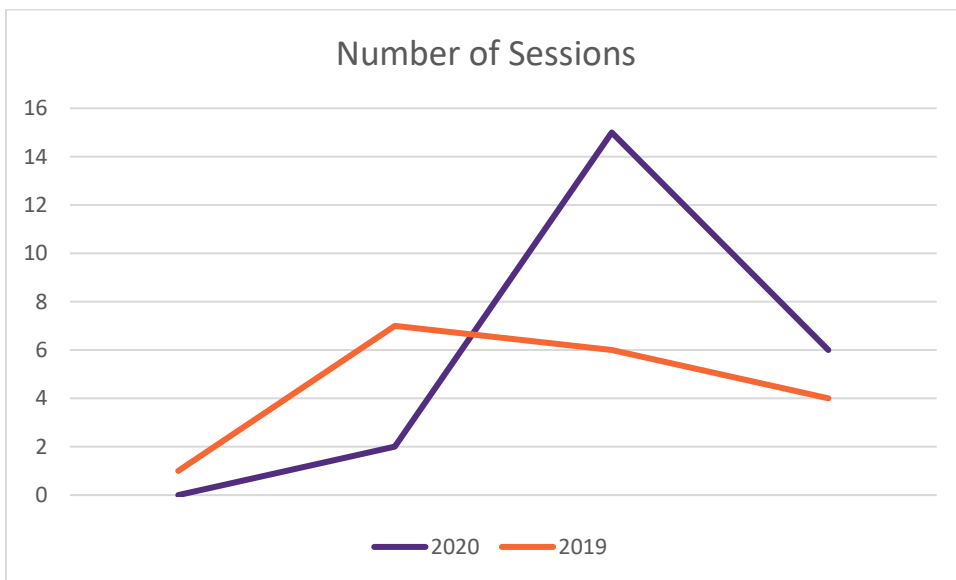
March 2019



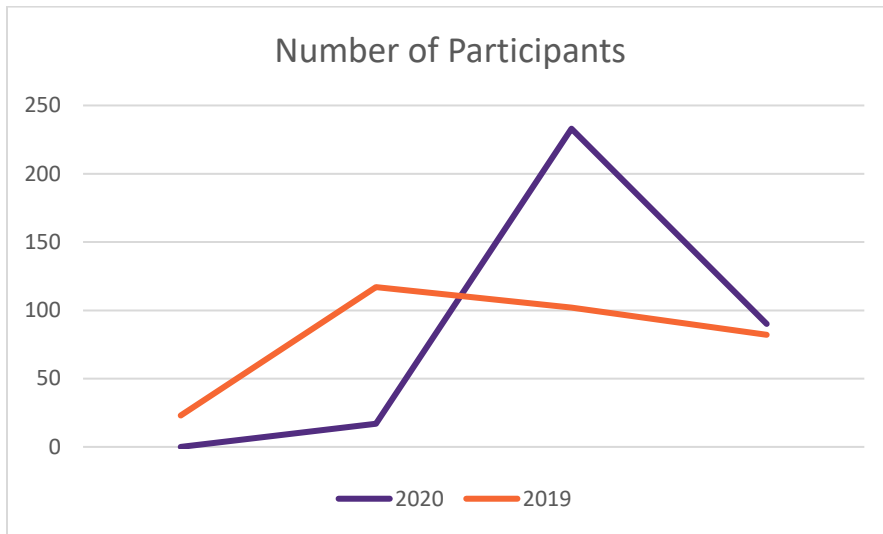
### 3. Instruction

Over the last four weeks, there has been a 28% increase in instructions sessions compared to the same time period last year.

	Week 1	Week 2	Week 3	Week 4
2020	0	2	15	6
2019	1	7	6	4



	Week 1	Week 2	Week 3	Week 4
2020	0	17	233	90
2019	23	117	102	82

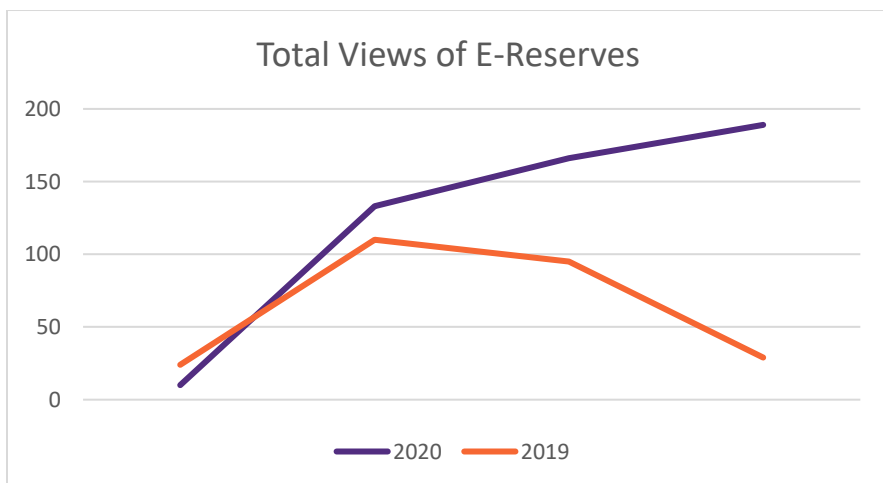


#### 4. E-Reserves

Over the last four weeks, there has been a 93% increase in total views of E-Reserves compared to the same time period last year. Top 5 viewed courses on E-Reserve:

- Health Care Genetics
- Visual Rhetorics
- World Lit: Global Folktales
- Shakespeare
- Introduction to Sociology

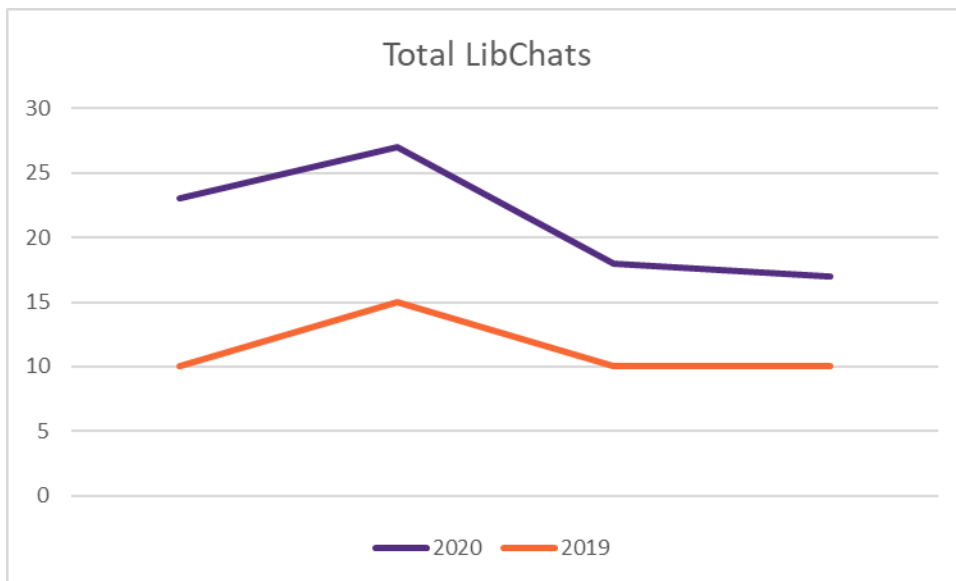
	Week 1	Week 2	Week 3	Week 4
2020	10	133	166	189
2019	24	110	95	29



- 5. Proxy
- 6. Website
  - a. Google Analytics
  - b. Database A-Z
- 7. Reference
  - a. Reference Analytics
  - b. Libchat

There has been an 88% increase of LibChats over the last four weeks compared to the same time period last year.

	Week 1	Week 2	Week 3	Week 4
2020	23	27	18	17
2019	10	15	10	10



- 8. Interlibrary Loan
  - a. Document Delivery
  - b. Borrowing
  - c. Lending